# 🔁 TeamViewer

# **Premium license**

Multi-user license designed for small and medium IT teams

15 licensed users



Unlimited endpoints

# **Feature highlights**

**15 licensed users** on your team get a licensed TeamViewer account.

**1 concurrent connection channel**, so at any time, one of your licensed users can open a remote session on a computer or mobile device and connect simultaneously to up to 10 devices, across separate tabs, for productive multitasking.

**Unlimited endpoints**, to remotely access, support, and control as many attended devices as needed (i.e., desktop computers, laptops, phones\*, or tablets\*). For attended access to laptops or desktops, end users simply run a QuickSupport module, then accept incoming connection requests to allow one-time remote support sessions.

**300 managed devices**, to remotely access, support, and control unattended devices, such as servers, point of sale (POS) systems, digital signage, or kiosks. Unattended devices must have the TeamViewer Host app installed to allow remote connections without requiring someone to accept the request manually.

**Outgoing connection reports**, to automatically log every outgoing connection made by licensed users for compliance, billing, auditing, and productivity purposes.

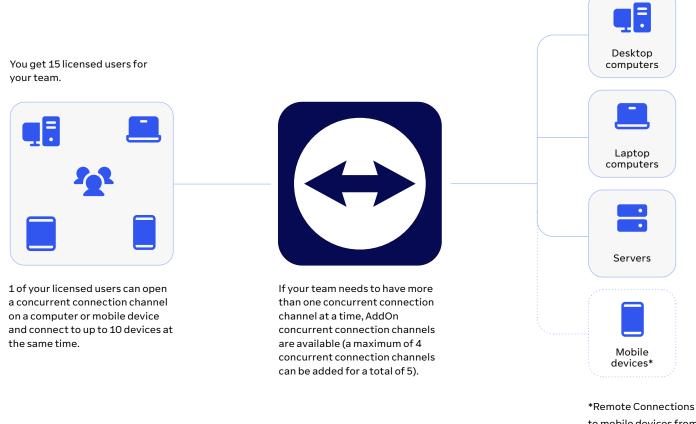
\*Remote connections to mobile devices require the Mobile Device Support add-on.



Download TeamViewer QuickSupport and TeamViewer Host teamviewer.com/download

# How it works

When accessing or providing remote support for devices, there's no charge to you or your endusers to establish outgoing remote connections. That means you can use your licensed user accounts to remotely access and support an unlimited number of endpoints (computers, servers, or mobile devices\*).



\*Remote Connections to mobile devices from computers require the Mobile Device Support AddOn.

## **TeamViewer security**

### Your security is our top priority

All remote sessions are secured by end-to-end AES 256-bit encryption. Learn more about security in our <u>Trust Center</u>.



	Premium license	Corporate license
	Multi-user license for small and medium IT teams	Multi-user license for medium and large IT teams.
Features		
Licensed users	15	30
Number of devices to connect from	unlimited	unlimited
Number of devices to connect to	unlimited	unlimited
Concurrent connections (channel)	1	3
Managed devices	300	500
Webclient		
Custom branding		
Device Dock		
Virtual Monitor		
Outgoing connection reports		
Incoming connection reports	$\mathbf{x}$	
Al session insights	$\mathbf{x}$	
Mass deployment	$\bigotimes$	
Support for mobile devices	add-on	add-on
Additional concurrent connections	add-on	add-on
Standard integrations (Service Now, Freshworks, Zendesk, Jamf and more)	8	add-on

### **Available add-ons**

### Contact us for pricing: teamviewer.com/sales



#### Mobile device support

Provide remote support and resolve issues on all types of mobile devices—from smartphones and tablets to point of sales (POS) systems, digital displays, and kiosks.



#### Additional concurrent connection channels

The number of concurrent connection channels determines how many licensed users can start remote sessions from different devices at the same time. A maximum of 4 concurrent connection channels can be added for a total of 5 for Premium licenses.



#### Asset management

Discover and manage every single device, software, and hidden asset on your network with Asset Management, powered by Lansweeper.



#### **Device monitoring**

Empower your IT teams with real-time and historical insights for proactive issue resolution.



#### **Endpoint protection**

Protect your devices from malware, ransomware, zero-day exploits, and more.



#### Mobile device management

Onboard, manage, and monitor mobile devices with our new Mobile Device Management (MDM) integration, powered by Ivanti.



#### TeamViewer Assist AR Lite

Proven 'see-what-I-see' solution that moves TeamViewer beyond screen sharing. See what your on-site employees see to fix problems faster and cut travel costs.

### About TeamViewer

TeamViewer provides a Digital Workplace platform that connects people with technology – enabling, improving and automating digital processes to make work work better. In 2005, TeamViewer started with software to connect to computers from anywhere to eliminate travel and enhance productivity. It rapidly became the de facto standard for remote access and support and the preferred solution for hundreds of millions of users across the world to help others with IT issues. Today, more than 640,000 customers across industries rely on TeamViewer to optimize their digital workplaces - from small to medium sized businesses to the world's largest enterprises - empowering both desk-based employees and frontline workers. Organizations use TeamViewer's solutions to prevent and resolve disruptions with digital endpoints of any kind, securely manage complex IT and industrial device landscapes, and enhance processes with augmented reality powered workflows and assistance - leveraging Al and integrating seamlessly with leading tech partners. Against the backdrop of global digital transformation and challenges like shortage of skilled labor, hybrid working, accelerated data analysis and the rise of new technologies, TeamViewer's solutions offer a clear value add by increasing productivity, reducing machine downtime, speeding up talent onboarding, and improving customer and employee satisfaction. The company is headquartered in Göppingen, Germany, and employs more than 1,800 people globally. In 2024, TeamViewer achieved a revenue of around EUR 671 million. TeamViewer SE (TMV) is listed at Frankfurt Stock Exchange and belongs to the MDAX. Further information can be found at www.teamviewer.com.

### Stay connected